



Code of Conduct for volunteers

At School Food Matters, our commitment to equity, diversity and inclusion underpins our vision, our mission and our strategy. We are committed to creating an organisation where everyone feels valued, respected and able to thrive.

This Code of Conduct reflects the values of our charity and the inclusive culture we are working together to build. It sets expectations for our volunteers, all of whom we value for their commitment to our work and recognise for the expertise they bring.

1. Respect and Inclusion

- Treat all children, young people, staff, fellow volunteers and community members with kindness, dignity, and respect.
 - Embrace diversity and promote an inclusive environment, free from discrimination, harassment or bullying.
 - Listen actively and communicate thoughtfully.
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2. Child Safety and Welfare

- Always prioritise the safety and wellbeing of children and young people.
 - Never be alone with a child in a private setting.
 - Report any concerns about a child's welfare to a designated safeguarding lead immediately.
 - Follow all safeguarding policies and procedures provided during training.
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3. Professionalism and Integrity

- Be punctual, reliable and committed to your volunteer role.
 - Maintain appropriate boundaries with students and staff.
 - Avoid using inappropriate language or engaging in behaviour that could be seen as unprofessional.
 - Do not share personal contact information with children and young people
 - Complete and return paperwork as requested.
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4. Confidentiality

- Respect the privacy of children and young people, staff and the charity.
 - Do not share personal or sensitive information outside of your volunteer duties.
 - Follow data protection guidelines at all times.
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5. Health, safety and hygiene

- Follow all health and safety guidelines, especially when handling food.
- Wear appropriate clothing and protective gear as required.
- Maintain high standards of hygiene and cleanliness in food preparation and service areas.

6. Representation of our charity

- Act as a positive ambassador for School Food Matters.
- Do not speak to the media or post on social media on behalf of the organisation without permission.
- Report any incidents or concerns to your volunteer coordinator promptly.

7. Commitment to Learning

- Attend all required training sessions.
- Be open to feedback and willing to learn and grow in your role.
- Share ideas and suggestions for improving the volunteer experience.

Acknowledgment

By volunteering with School Food Matters, you agree to uphold this Code of Conduct.

In return School Food Matters will:

- Provide a safe environment to your volunteering.
- Provide you with an induction to the charity.
- Give you training to do your role effectively with support and feedback.
- Value and respect you.

Name of volunteer:	
Signature:	
Date:	

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Please contact sarah@schoolfoodmatters.org should you wish to discuss.